



it's your digital identity. own it.

Allstate Identity Protection Pro+ Cyber
overview and walkthrough

Allstate[®]
IDENTITY PROTECTION



on the agenda

- The identity theft landscape
- About Allstate Identity Protection
- Pro+ Cyber plan features



every 60 seconds, we give away pieces of our data...



251 million
emails sent



4 million
Facebook posts liked



41.6 million
WhatsApp messages sent



6,944
prompts submitted to ChatGPT



18 million
text messages sent



694,000
Instagram Reels shared



6.3 million
Google searches



\$455,000
spent on Amazon

your personal information is **more valuable** than you think

\$25

for Instagram
and Facebook
accounts

\$60

for Gmail
accounts

\$100

for your Social
Security number
with additional PII

\$110

for credit card
details

\$860

for CashApp
accounts

\$2,650

For
cryptocurrency
accounts

\$4,255

for bank
account logins

Sources: Privacy Affairs, "Dark Web Price Index 2023," April 2023 & Trustwave, "How Prices are Set on the Dark Web: Exploring the Economics of Cybercrime," November 2024



not all protection is created equal

Doesn't my bank already monitor my SSN?

That's just one piece of the puzzle. We monitor far more, including your bank accounts, social media, and the dark web.

My info's already on the dark web, what's the point now?

Once your information is out there, it can get sold and reused. That's why you need protection that keeps watching and knows how to respond.

My credit card shows my credit score, isn't that enough?

Credit scores won't tell you if someone's misusing your identity behind the scenes.

My work laptop has a VPN, am I already protected?

A company VPN helps at work, but you and your family's personal accounts and devices need protection too.

I had my identity theft stolen. Can it even happen again?

Unfortunately, once your data is out there, it can be used over and over again for identity theft.

I got free coverage for a year after a breach, why do I need more?

That short-term coverage usually ends before you even notice, and it doesn't always come with real-time help.

plan features



your Allstate Identity Protection **Pro+ Cyber** coverage

Allstate Scam ProtectionSM

- Scam education & alerting
- Phone & SMS blocking
- Email scan
- Scam takedown
- Mobile scam alert
- Up to \$50k coverage for scams, digital crimes, & social engineering[‡]

Cyber protection

- Personal device security for mobile and desktop devices
 - Malware and anti-virus protection
 - Safe browsing (Windows, Mac, Android, iOS)
 - Phishing protection (Windows, Android, iOS)
 - Missing and stolen device tools (Android and Windows)
 - Safe Pay (Windows and macOS)
 - Webcam protection (Windows)
 - Firewall (Windows)
 - Anti-tracker (Windows, macOS, iOS)
 - Android smart watch protection
 - File Shredder (Windows)
- VPN with anti-tracking and blocking, MFA, internet kill switch, and split-tunneling
- Password manager
- Network security
- Family mobile and desktop device protection for up to 10 devices per adult^{**}

Family protection^Δ

- Coverage for everyone “under roof” and “under wallet”
- Senior family coverage (parents, grandparents and in-laws age 65+, no matter where they live)
- Elder Fraud Center and scam support
- Family digital safety tools powered by Bark:
 - Web filtering
 - Screen time management
 - Parental monitoring and alerting
 - Location tracking
 - Talkspace Go
- Deceased family member protection
- \$100k cyberbullying coverage^{‡*}

Privacy and data monitoring[‡]

- Allstate Digital Footprint[®]
 - Personalized online account discovery
 - Privacy insights
 - Privacy management tools
 - Data breach notifications
- Sex offender alerts
- Robocall blocker
- Ad blocker
- Data removal^{*}

Identity and financial monitoring

- Identity Health Status
- Allstate Security Pro[®]
- High-risk transaction monitoring
- Financial transaction monitoring

- Credit and debit card monitoring
- Bank account monitoring
- 401(k) and HSA account monitoring
- Student loan activity alerts
- Lost wallet protection
- Up to \$500 stolen wallet emergency cash
- Dark web monitoring
 - Human-sourced intelligence
 - IP address monitoring
- Social media monitoring

Credit

- Auto-on monitoring^{**}
- Rapid alerts
- Tri-bureau credit monitoring
- Credit score tracking
- Unlimited TransUnion credit scores
- Annual tri-bureau report and score
- Credit freeze assistance
- Credit lock
- Credit report disputes
- Child credit check

Restoration

- U.S.-based 24/7 customer care
- Full-service restoration support
- Pre-existing condition restoration
- Identity restoration tracker
- Unemployment Fraud Center
- Stolen tax refund advance
- Help Center

- Tap to call from mobile app with biometric authentication security
- Identity fraud finder
- Restoration specialist call scheduler
- Restoration specialist chat

Education

- Personal coaching
- Content Hub
- Unemployment Fraud Center

Financial protection

Up to \$5M coverage for individuals and families includes:*

- Identity theft expense reimbursement[‡]
- Deceased family member fraud expense reimbursement[‡]
- Home title fraud reimbursement[‡]
- Professional fraud expense reimbursement[‡]
- Personal ransomware [§] expense reimbursement[‡]

Up to \$1M reimbursement for:*

- Stolen fund reimbursement[‡]
- 401(k)/HSA fraud reimbursement[‡]

^{*}New for 2026. Subject to change.

^{***}Level of automatic monitoring dependent on enrollment method and information shared with Allstate Identity Protection.

[‡] Cyber insurance, which includes data recovery, cyber extortion, cyber crime and cryptocurrency coverage is underwritten by Houston Casualty Company, a Tokio Marine HCC Company. Please refer to the actual policy for all the terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

[†] Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for information purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

^Δ Family plans only

^{**} Windows, Android, and iOS only.

^{***} Family mobile and desktop device protection for up to 10 devices per individual plan and 10 devices per adult per family plans (with no limit on the number of adults)

Product may be updated or modified. Certain features require additional activation.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.

credit monitoring

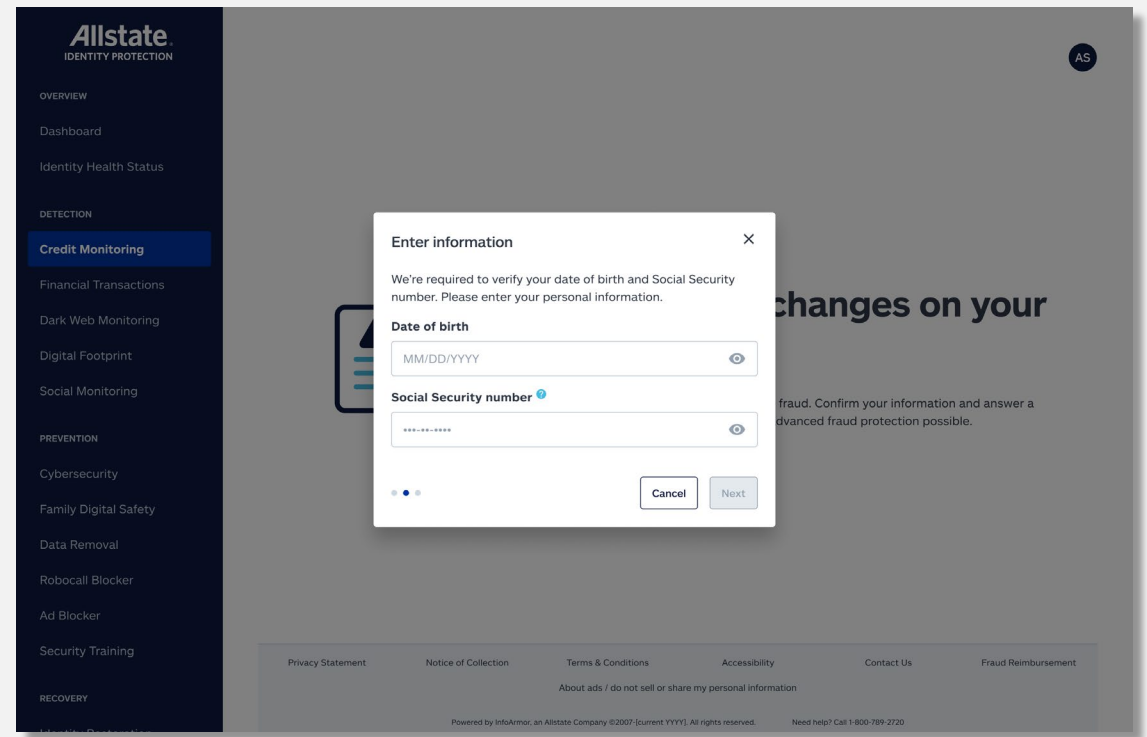
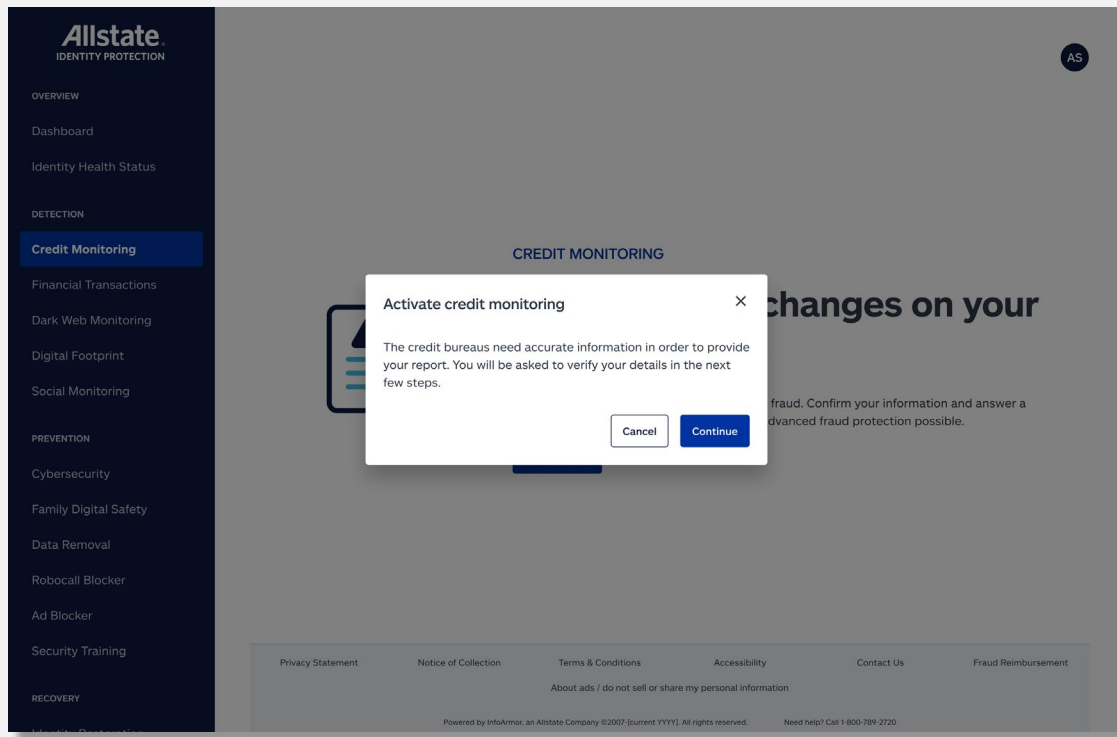
Easily access your credit score and reports, with tools to lock your credit and dispute errors. You'll also get notified of any credit activity we detect.



getting started with credit monitoring

To monitor your credit effectively, you'll need to confirm your personal information. This allows us to accurately match your credit file with the three major bureaus, Experian, Equifax, and TransUnion, so you get the most relevant alerts and reports.

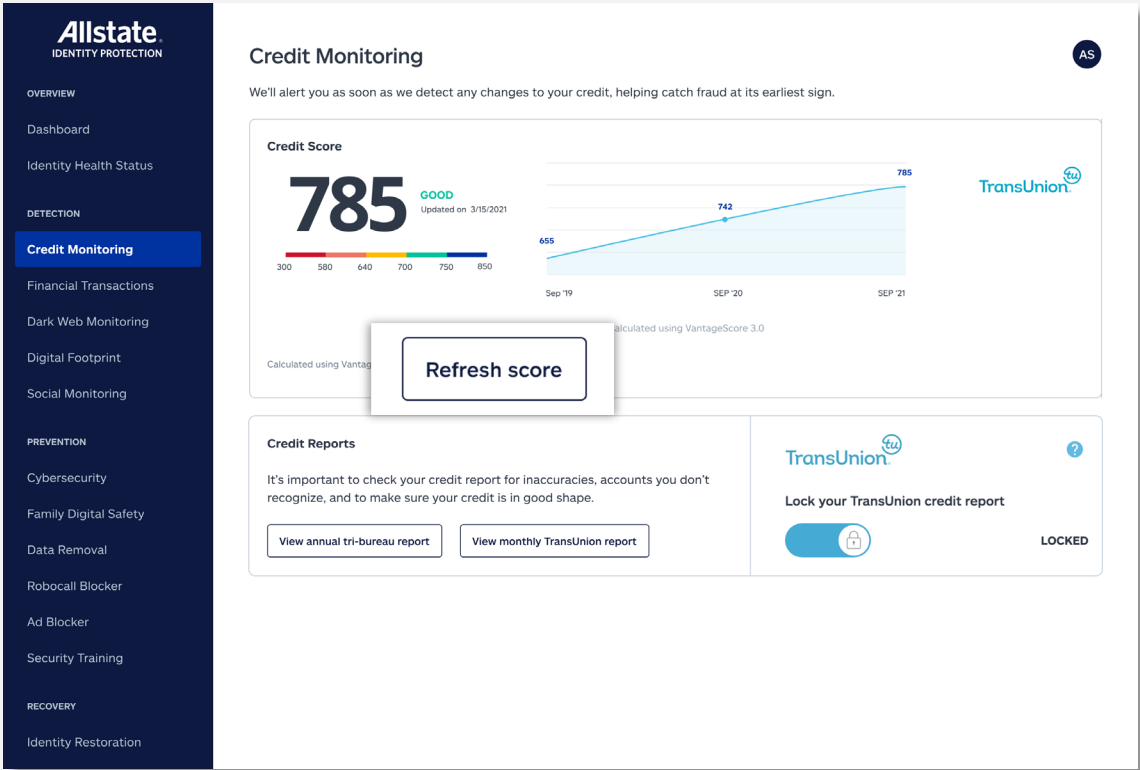
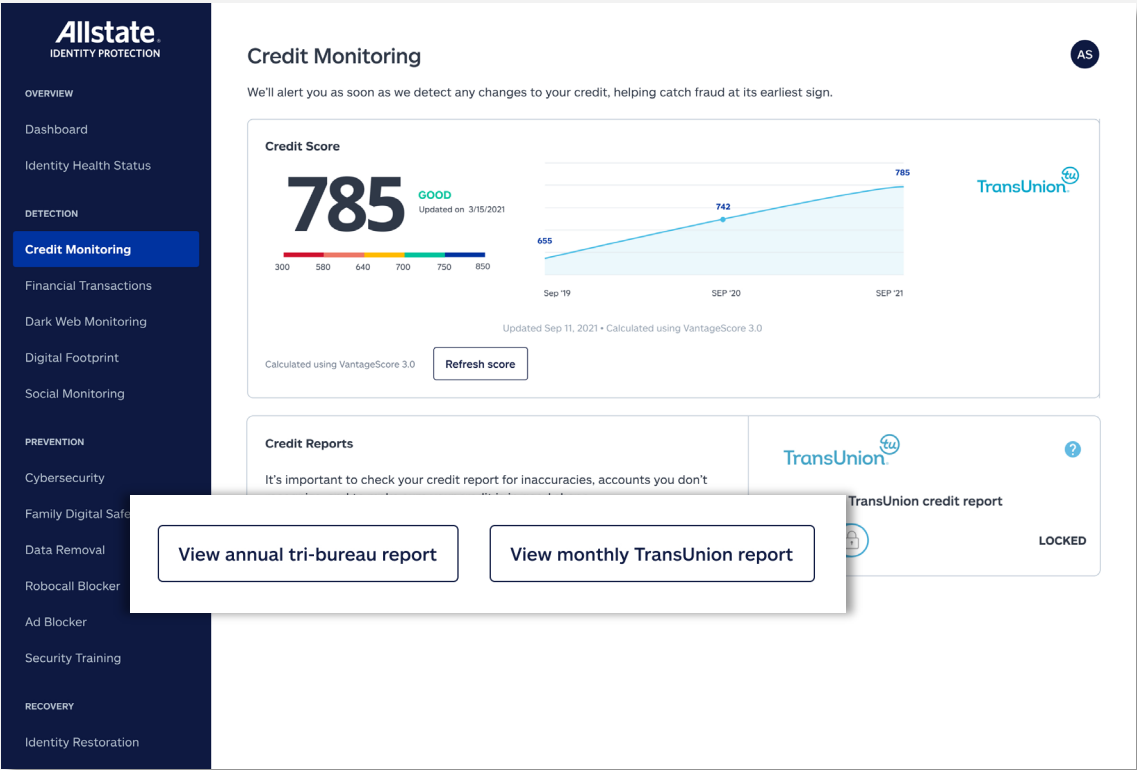
Start by clicking the "Credit Monitoring" menu item. You may be asked for your full legal name, address, date of birth, and your Social Security number (SSN).



view your credit score and reports

Click the "Credit Monitoring" menu item to view your credit score. You can also access your credit reports from this page by clicking the "View your tri-bureau report" or the "View TransUnion credit report" buttons.

To see your latest score, simply click the "Refresh Score" button. Refreshing your score won't impact your credit.



financial transaction monitoring

An extra set of eyes on your finances, our financial transaction monitoring tracks your debit, credit, and other accounts for suspicious or high-risk activity, based on the thresholds you set.



add your accounts to financial transaction monitoring

Click the “Financial Transactions” menu item. Select “Add new account” and then select your financial institution. Enter your account information to begin monitoring.

Adjust your account thresholds or use the default thresholds that automatically appear.

If we detect any activity that meets or exceeds the thresholds, you'll receive an alert so you can take action right away if needed.

Allstate
IDENTITY PROTECTION

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Dashboard

Identity Health Status

DETECTION

Credit Monitoring

Financial Transactions

Dark Web Monitoring

Digital Footprint

Social Monitoring

PREVENTION

Cybersecurity

Family Digital Safety

Data Removal

Robocall Blocker

Ad Blocker

Security Training

RECOVERY

Identity Restoration

Financial Transactions

Receive alerts for cash transactions

balance transfers and large purchases from your bank accounts to help detect fraudulent activity.

Add new account

No accounts connected

Add your financial accounts to start monitoring transactions and receive alerts for any suspicious activity.

We'll alert you if we see:

A withdrawal over

\$200

\$200

\$500

\$1,000

\$5,000

Other

\$1,000

A high balance above

\$500

A net worth change over

3%

A portfolio change over

3%

dark web monitoring

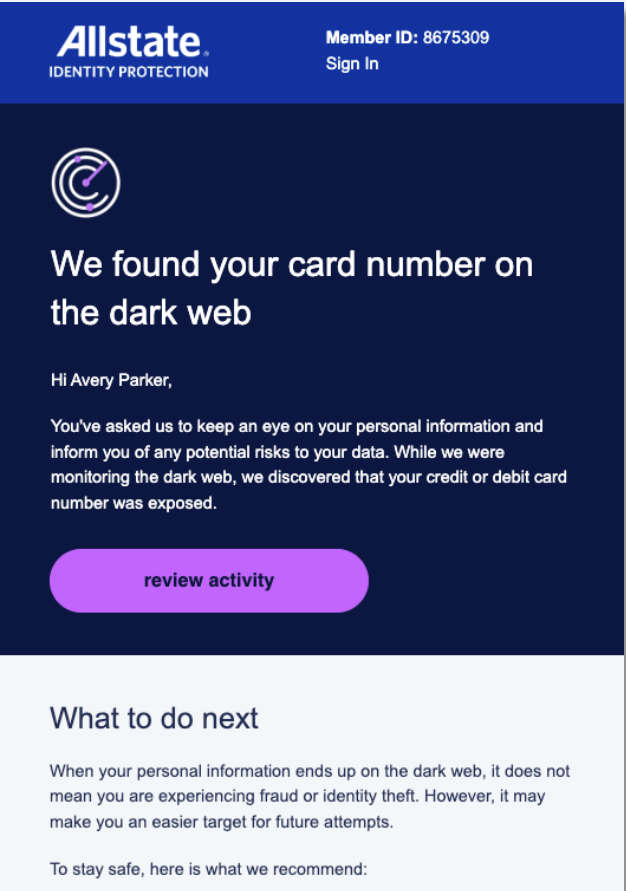
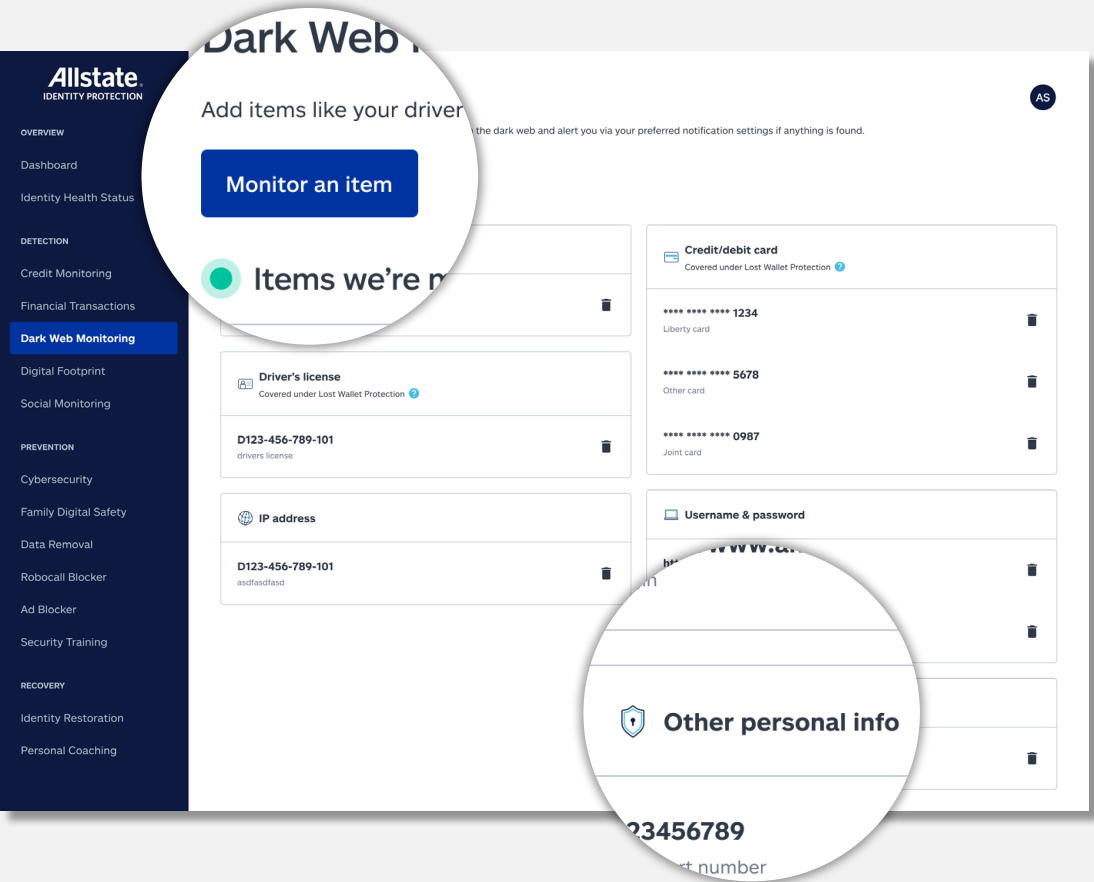
The dark web is a hidden part of the internet often used to buy and sell stolen personal information. That's why monitoring it is a crucial step in protecting yourself from scams and identity theft.



enter your information to dark web monitoring

Click the "Dark Web Monitoring" menu item. Select "Add a new item" and enter any information you want monitored from the drop-down menu. Use the "Other" category to monitor additional information, like your passport number, Social Security number, and other sensitive data.

If we detect that any of the items you've entered are on the dark web, you'll get an alert with guidance on what to do next.



Allstate Digital Footprint®

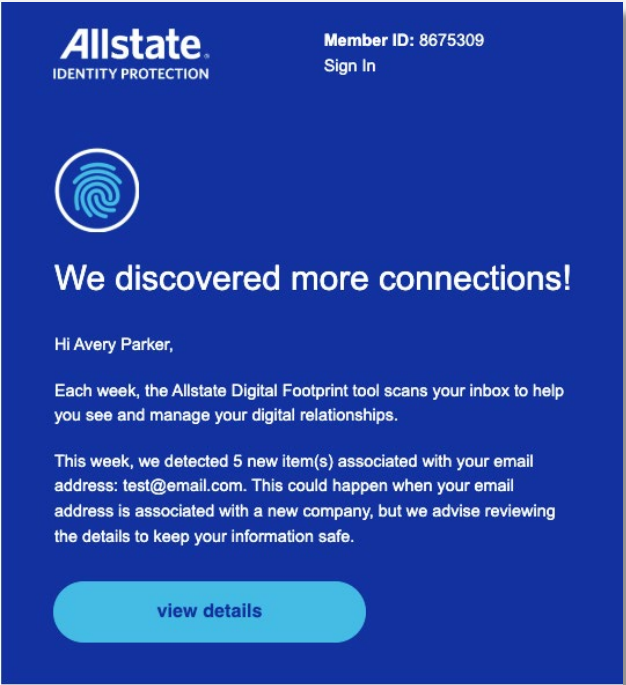
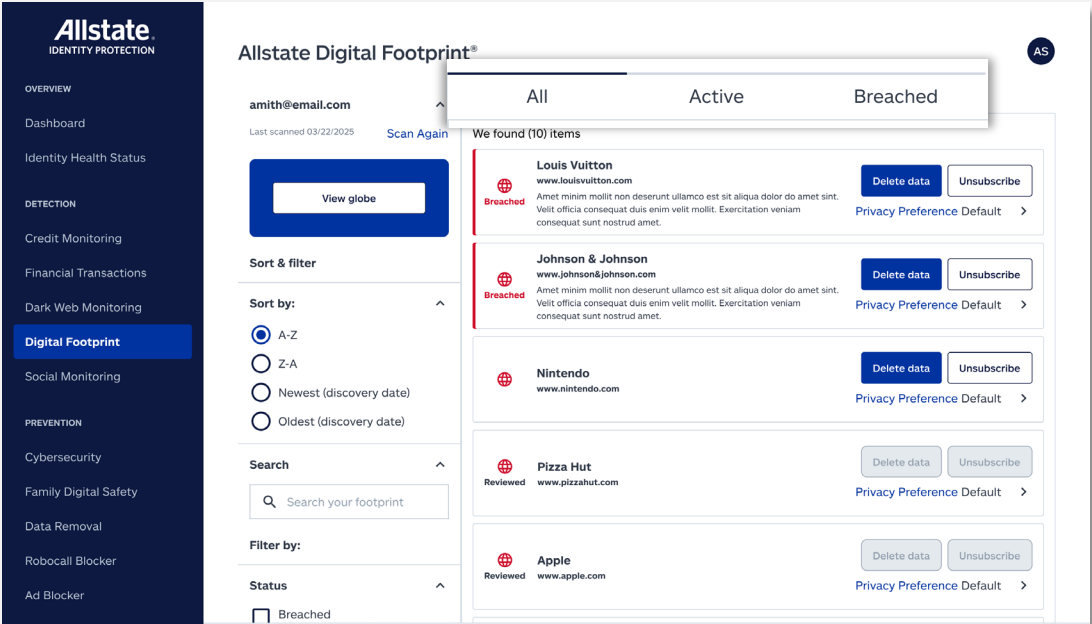
The sites you visit, shops you use online, and accounts you create all form your digital footprint. This record of your online activity could expose you to breach or fraud, so keeping a close eye on it is key.



connect your email to Allstate Digital Footprint®

Click the "Digital Footprint" menu item and enter your email address. Select "All" to see a list of all the connections we found. Select "Active" to see any requests we've sent or breaches that have been reviewed. Select "Breached" to see your breached accounts.

If we discover any new connections, you'll get an alert at the email or phone number on file.



Take additional steps to protect your information

Once you log in, you can communicate directly with the companies that have your data. With the click of a button, tell brands you'd like to:

send privacy requests with Allstate Digital Footprint®

Click "Delete data" to request the deletion of your data, "Unsubscribe" to stop receiving emails, or the "privacy preferences" link to review the company's policy.

Allstate

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Digital Footprint

Social Monitoring

PREVENTION

Cybersecurity

Family Digital Safety

Data Removal

Robocall Blocker

Ad Blocker

Allstate Digital Footprint®

amith@email.com

Last scanned 03/22/2025

Scan Again

View globe

Sort & filter

Sort by:

A-Z

Z-A

Newest (discovery date)

Oldest (discovery date)

Search

Q

Search your footprint

Filter by:

Status

Breached

AllActiveBreached

We found (10) items

Louis Vuitton

www.louisvuitton.com

Breached

Amet minim mollit non deserunt ullamco est sit aliqua dolor do amet sint. Velit officia consequat duis enim velit mollit. Exercitation veniam consequat sunt nostrud amet.

Johnson & Johnson

www.johnson&johnson.com

Breached

Amet minim mollit non deserunt ullamco est sit aliqua dolor do amet sint. Velit officia consequat duis enim velit mollit. Exercitation veniam consequat sunt nostrud amet.

Nintendo

www.nintendo.com

Delete dataUnsubscribe

Privacy Preference Default

Pizza Hut

www.pizzahut.com

Reviewed

Delete dataUnsubscribe

Privacy Preference Default

Apple

www.apple.com

Reviewed

Delete dataUnsubscribe

Privacy Preference Default

Delete dataUnsubscribe

Privacy Preference Default

Some data may be subject to retention requirements and cannot be deleted. Submitting a request to unsubscribe or delete your data does not guarantee the request will be fulfilled.

cybersecurity, powered by Bitdefender

Protect your devices and your network against online threats, including phishing, malware, viruses, and compromised connections.



cybersecurity tools

Included when you activate device protection[‡]

Up to 10 devices per individual plan and 10 devices per adult per family plans (with no limit on the number of adults)

Android smart watch protection

Extend mobile security to your smart watch, plus you can activate a sound alert to keep track of your mobile phone,

Anti-tracker (Windows, macOS, iOS)

Help prevent trackers from collecting your data, while viewing and managing this information on every website you visit.

Malware and anti-virus protection

Help defend your personal computer against threats like viruses, worms, trojans, adware, and other malicious software.

File shredder (Windows)

Helps you ensure your files are properly and permanently deleted, so bad actors can't reconstruct your data should they ever gain access to your device.

Firewall (Windows)

Help protect yourself as you browse the internet with a barrier between your device and incoming or outgoing network traffic.

Network security

Help protect your home Wi-Fi network and the devices that are connected to it.

Missing and stolen device tools (Windows and Android)

Remotely locate, lock, wipe, or send a message to your device in case of loss or theft. Plus, with this feature your Android phone can take a photo of anyone who tries to tamper with it in your absence and send the photo to you in an email.

Phishing protection (Windows, Android, iOS)

Block malicious links from a website, email, or other communication.

Safe browsing

Help protect all your browsing, including your online shopping and banking, plus filter out inappropriate content.

Safe pay (Windows and macOS)

A secure browser you can use to keep your online banking, e-shopping and other online transactions private and secure.

Webcam protection (Windows)

Safeguard against malware that could hijack your webcam and microphone.

Separate activation required for each device

Password manager

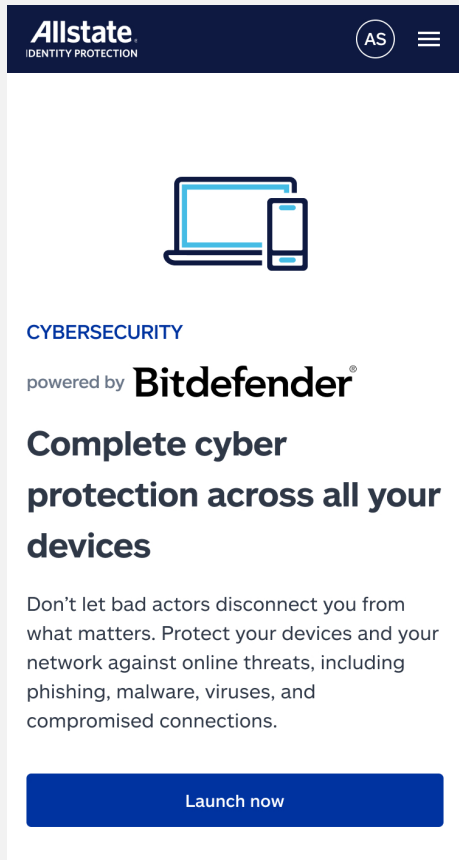
Safely create and store encrypted passwords and seamlessly use them online.

Military-grade VPN

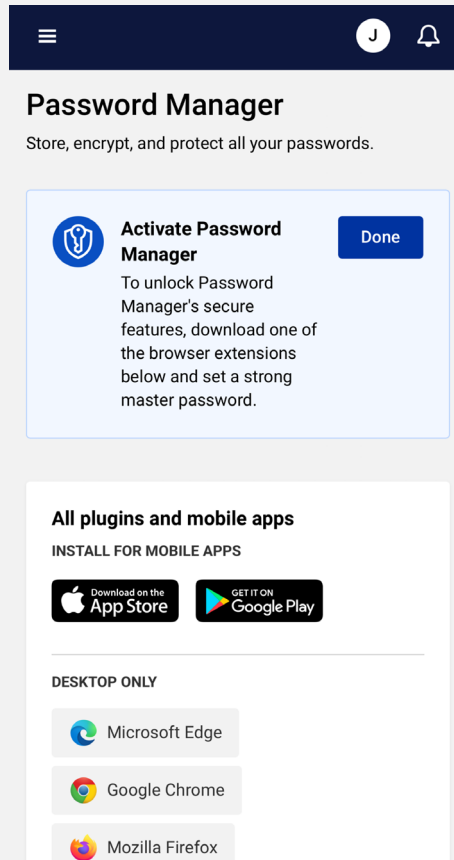
Protect your privacy and anonymize your online activity to help prevent bad actors from intercepting your data — even on unsecured networks.

protect your accounts with password manager

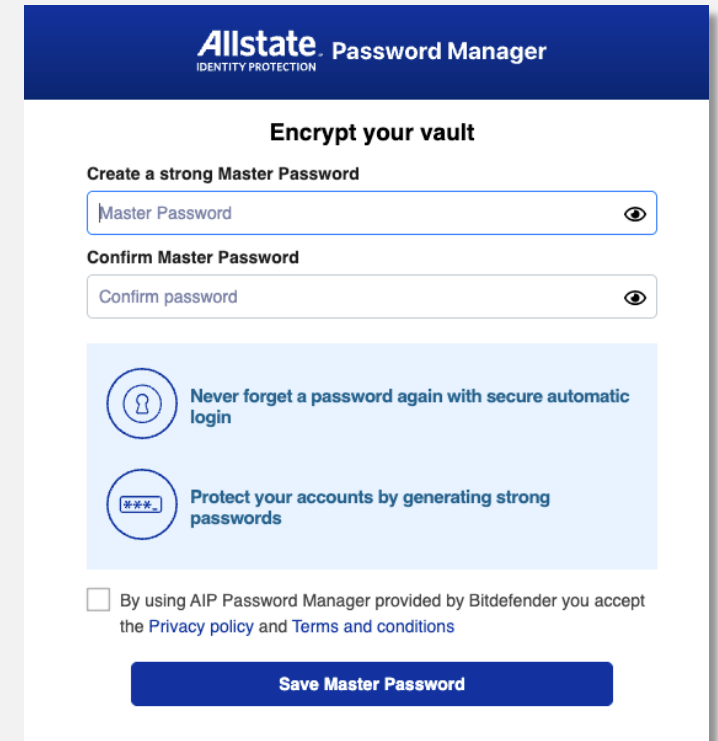
Click the “Cybersecurity” menu item in the portal. Click “Launch Now” and a new menu item will open, taking you to your cyber hub.



Click the “Password Manager” menu item. For desktop, download a plug-in for your preferred browser. For mobile, install the “AIP Password Manager” app.



After installation, you'll be prompted to log in to your Allstate Identity Protection account and create a Master Password.



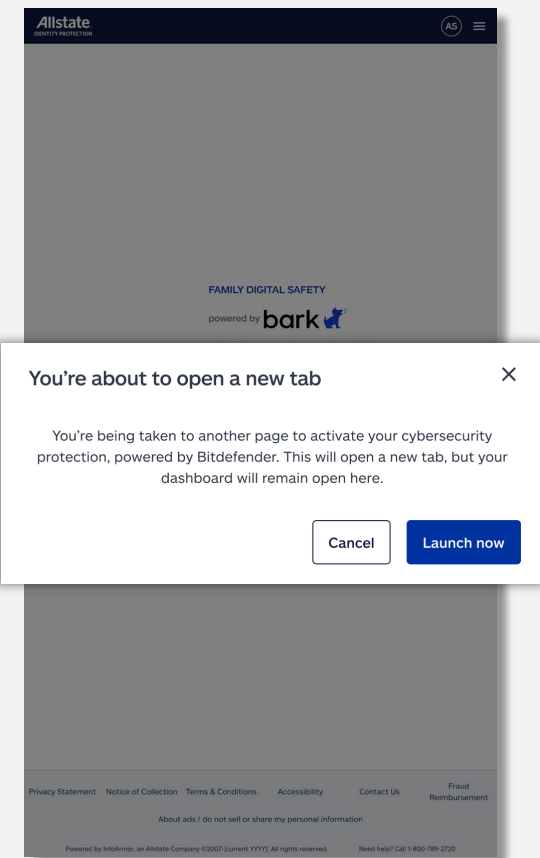
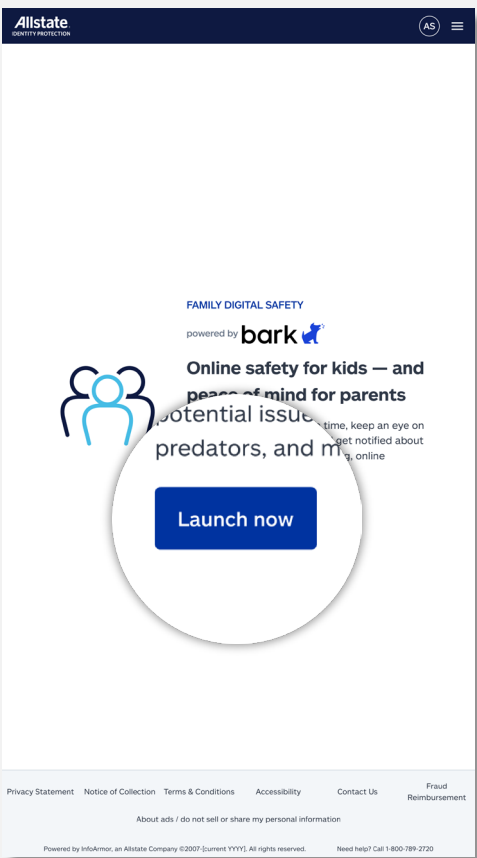
family digital safety, powered by Bark

Set healthy limits on screen time, keep an eye on kids' social media activity, and get notified about potential issues like cyberbullying, online predators, and more.

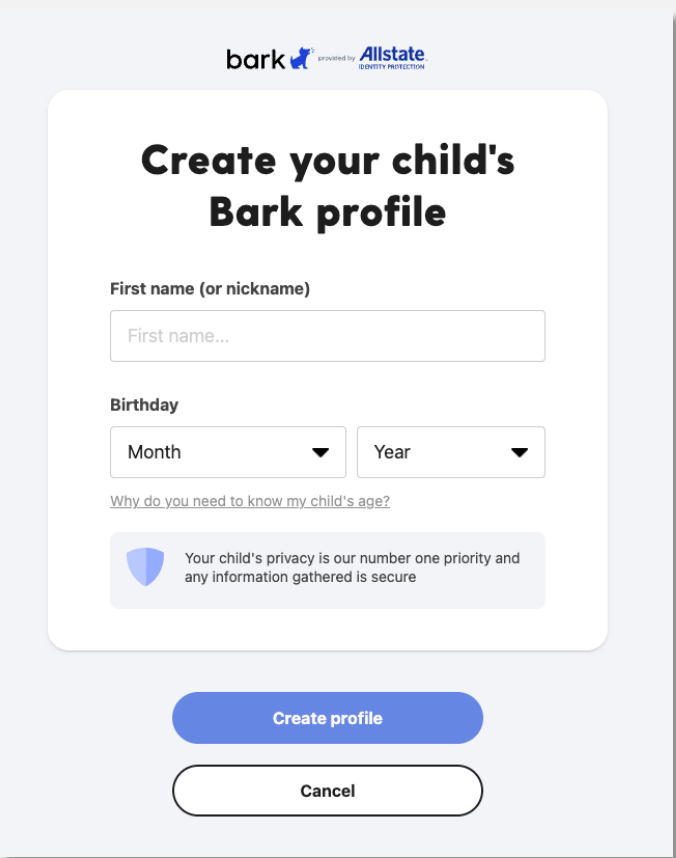


activate family digital safety tools

Click the “Family Digital Safety” menu item, then select “Launch now.” A new window will appear linking you to “Bark provided by Allstate Identity Protection.”



Click “Add child” to create your child’s Bark profile. The onscreen prompts will then guide you through questions about your child’s devices, email account, apps, and browsers. Then, you’ll be guided through activating our family digital safety features like web filtering, screen time management, and location services.

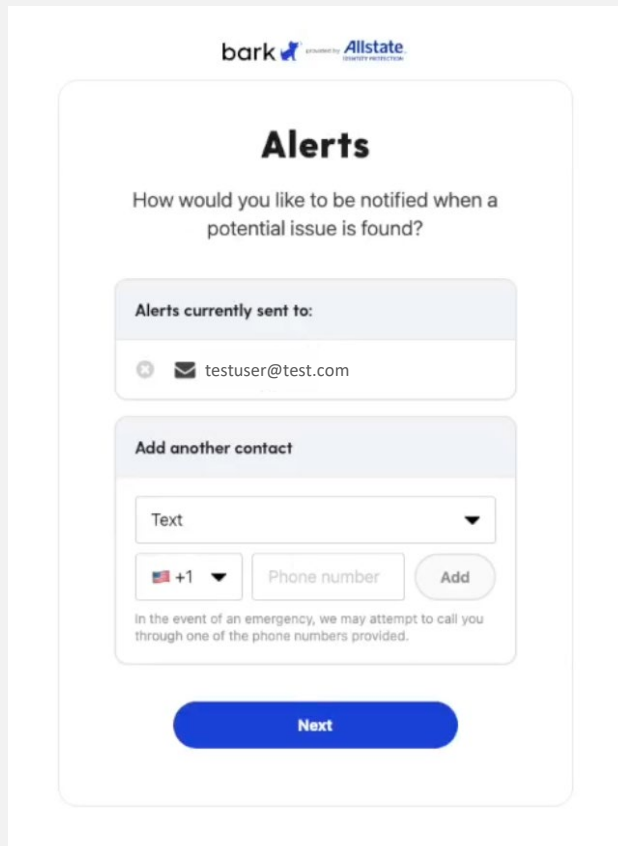


Bark is a third-party tool and is subject to its own terms and conditions. Users may be required to log in through Bark and accept its terms to access certain features.

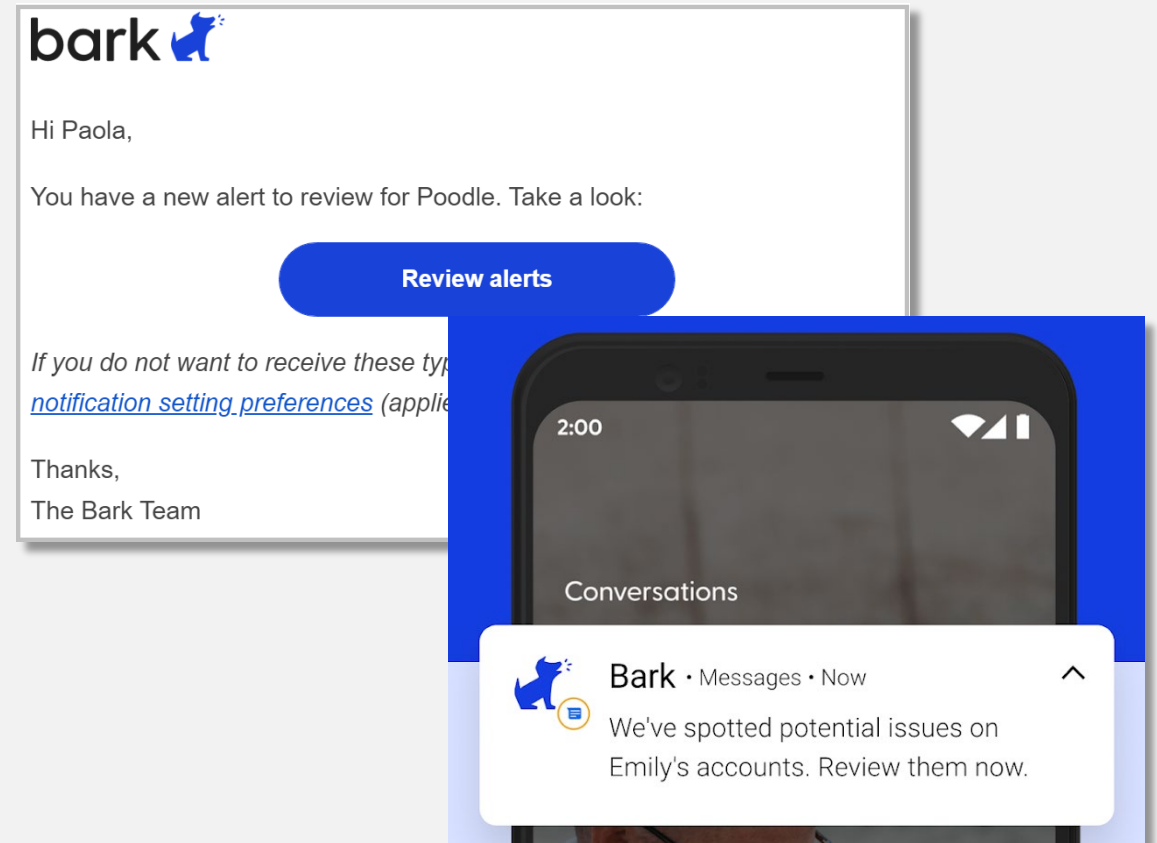
stay informed about your children's online activities

Once set up, you can add or remove accounts at any time, at no extra cost. Customize your alert preferences within the “Account” menu item and download the Bark app for quick access to your dashboard.

If Bark detects a potential issue in your child's online activity, you and your chosen notification contacts will receive an email, text, or app alert, including a snippet of the relevant conversation or media for your review.

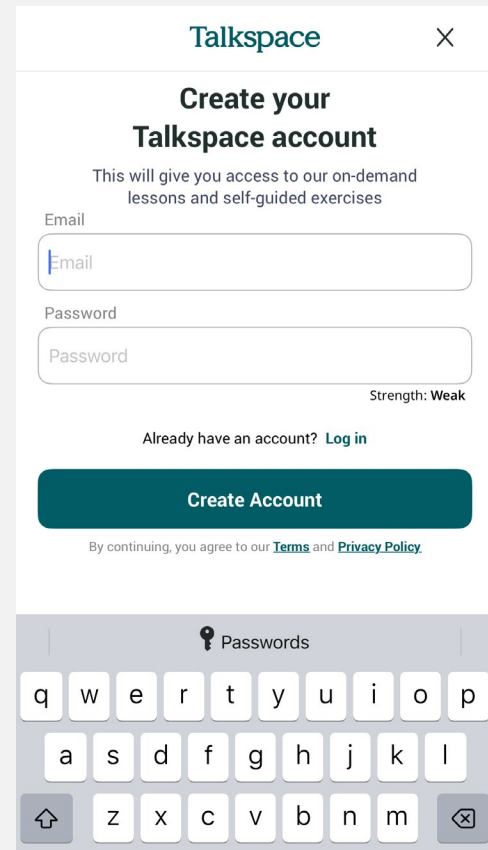
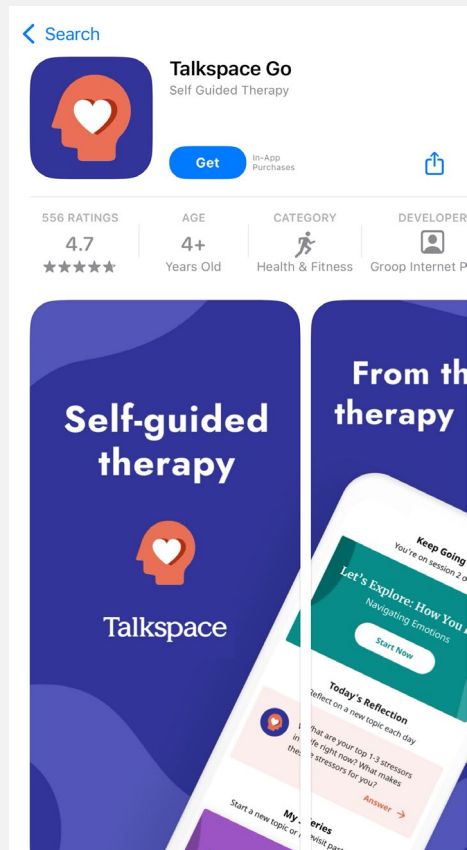


The image shows the 'Alerts' setup screen in the Bark app. At the top, the Bark logo is followed by 'powered by Allstate'. The title 'Alerts' is centered. Below it, a question asks 'How would you like to be notified when a potential issue is found?'. A section titled 'Alerts currently sent to:' shows an email address 'testuser@test.com'. Below that, a section titled 'Add another contact' has a dropdown menu set to 'Text', a country code selector set to '+1', a 'Phone number' input field, and an 'Add' button. A disclaimer at the bottom states: 'In the event of an emergency, we may attempt to call you through one of the phone numbers provided.' A large blue 'Next' button is at the bottom.

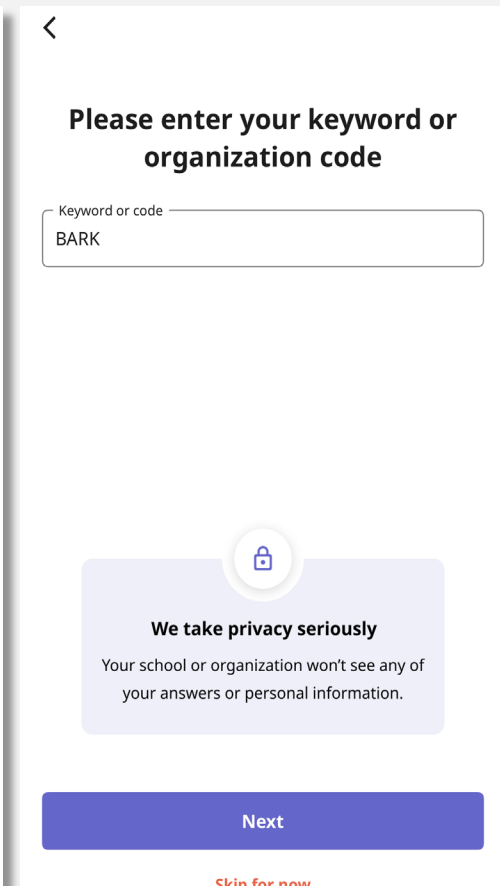
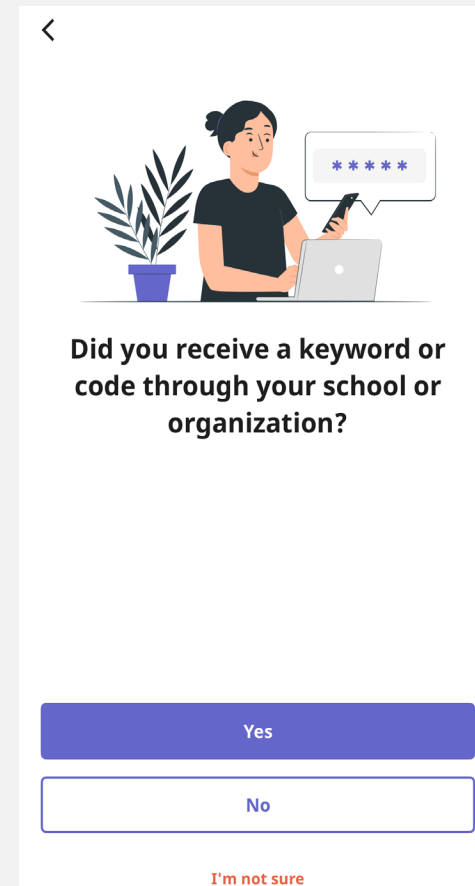


get mental health support with Talkspace Go

As part of our family digital safety tools powered by Bark, you also get access to Talkspace Go: a digital mental health platform that helps people of all ages manage stress, anxiety, burnout, and more. To get started, download the Talkspace Go app.



Enter the code BARK to unlock free access. Then, take a quick assessment to access your personalized dashboard and get access to live mental health classes, guided programs, and self-paced tools.



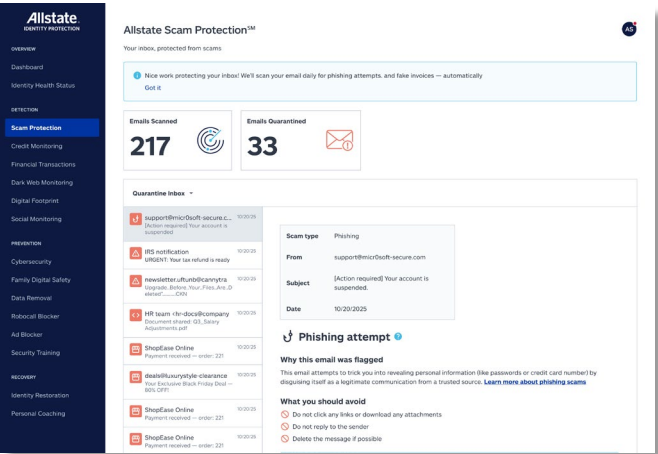
Talkspace Go is a third-party tool and is subject to its own terms and conditions. Users may be required to log in through Bark and accept its terms to access certain features.

new features
coming soon



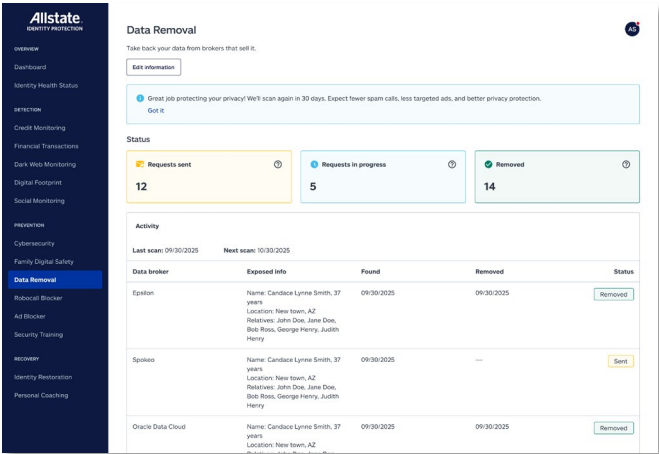
Allstate Scam ProtectionSM

Allstate Scam Protection offers a variety of features across our product suite to deliver end-to-end scam protection. This includes our new scam protection email scan and financial reimbursement for losses due to a cybercrime event.[‡]



Data removal

Our data removal tool monitors over 180 data broker sites. When your information appears, we'll request its removal. Because the less of your data that's public, the more protected you are from scams, identity theft, and even stalking.



Child credit check

Use this easy tool to determine if a credit file exists for a minor. This provides peace of mind that your child's identity isn't being stolen, and we offer assistance if a credit file is found.



*Features are still in development; for illustrative purposes only. Portal layout is subject to change.
[‡] Cyber insurance, which includes data recovery, cyber extortion, cyber crime and cryptocurrency coverage is underwritten by Houston Casualty Company, a Tokio Marine HCC Company. Please refer to the actual policy for all the terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

customer care and restoration

Whether you suspect fraud, are dealing with identity theft, or just need help understanding your protection, our experts are here to help 24/7.



family plans

Plan type	Your pricing	You & family pricing
Pro+ Cyber	\$8.95/ month	\$15.95/ month

With a family plan, you can add anyone under your roof or your wallet (meaning anyone who lives with you or is financially dependent on you). You can also add any family member 65 or older, regardless of where they live or their financial ties to you. All family members must reside in the U.S. and have a valid Social Security number.



questions?

1.800.789.2720 or visit myaip.com



we're serious about security



We invest in strong security to stay ahead.

SSAE18 SOC 1 and SOC 2 Type 2 certified, updated annually.



We're dedicated to keeping your data safe.

With advanced encryption and a security-first infrastructure.



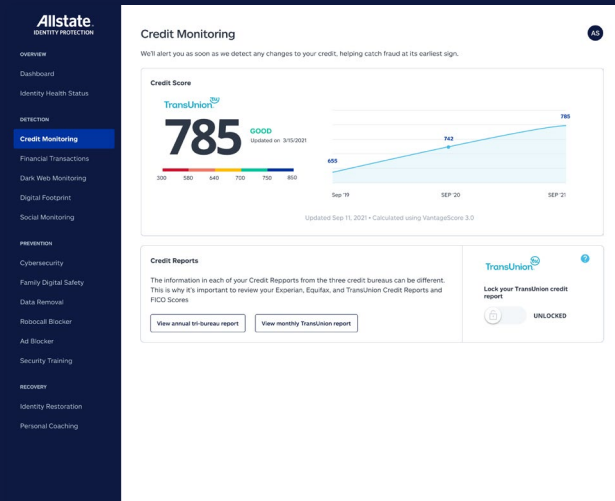
We're 100% U.S.-based.

For stronger protection and added peace of mind.

enrollment & portal walkthrough

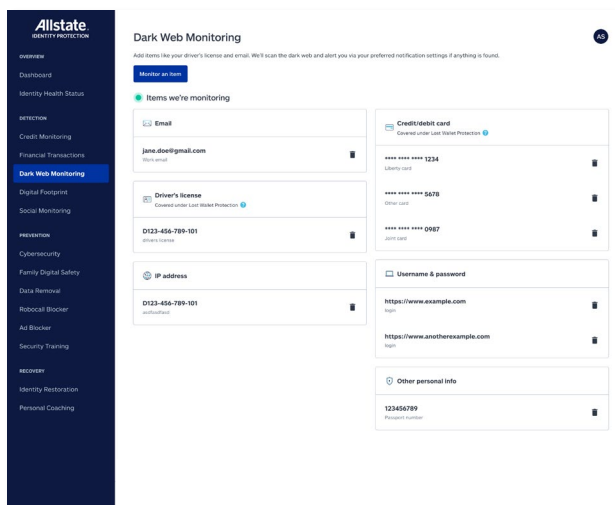
You can count on Allstate Identity Protection's restoration services, even if you never log in. However, activating your online account unlocks additional features and keeps you in the know.





Once you enroll in a plan, the following features may be automatically enabled, depending on the information you or your employer provided during enrollment:

- ✓ Identity restoration
- ✓ Identity theft expense reimbursement
- ✓ Credit monitoring
- ✓ Dark web monitoring (email address)
- ✓ High-risk transaction monitoring
- ✓ Financial account monitoring



The following features require manual activation:

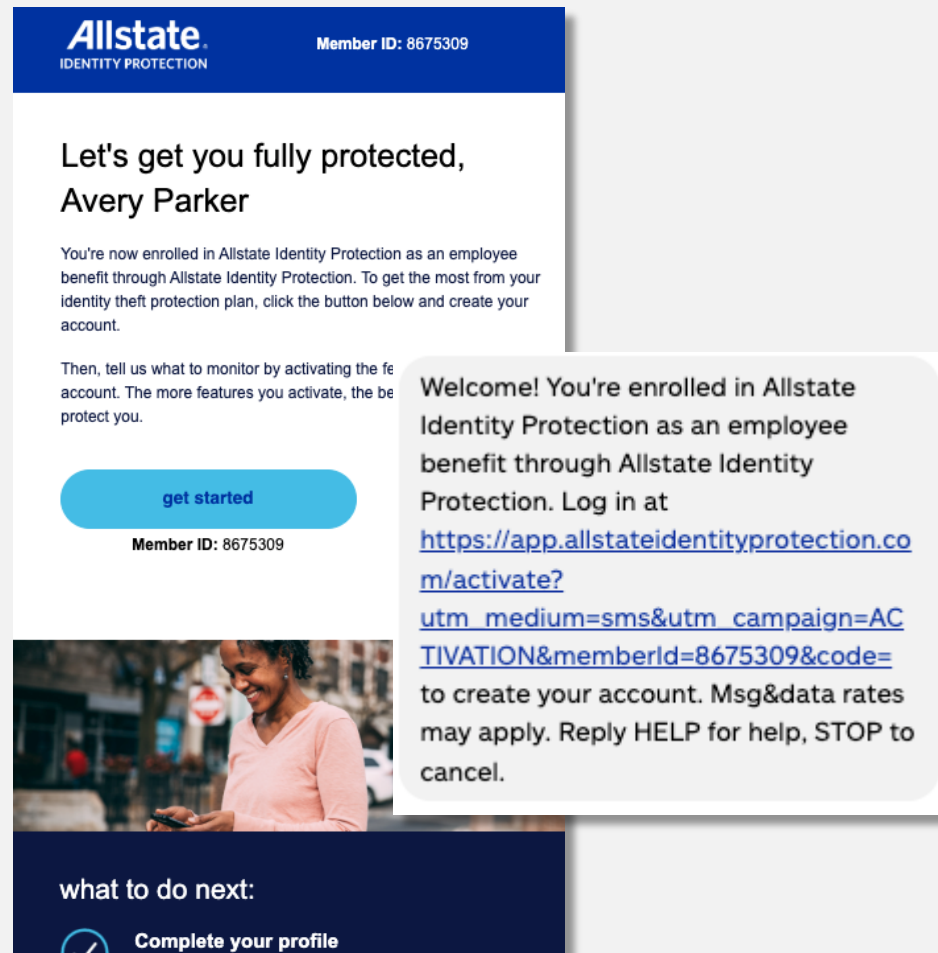
- ✓ Financial transaction monitoring
- ✓ Dark web monitoring
- ✓ Digital footprint
- ✓ Social media monitoring
- ✓ Cybersecurity tools
- ✓ Family digital safety tools
- ✓ Robocall blocker
- ✓ Ad blocker
- ✓ Data removal
- ✓ Scam protection
- ✓ Child credit check

*Level of automatic monitoring dependent on enrollment method and information shared with Allstate Identity Protection.

getting started: your welcome email or text

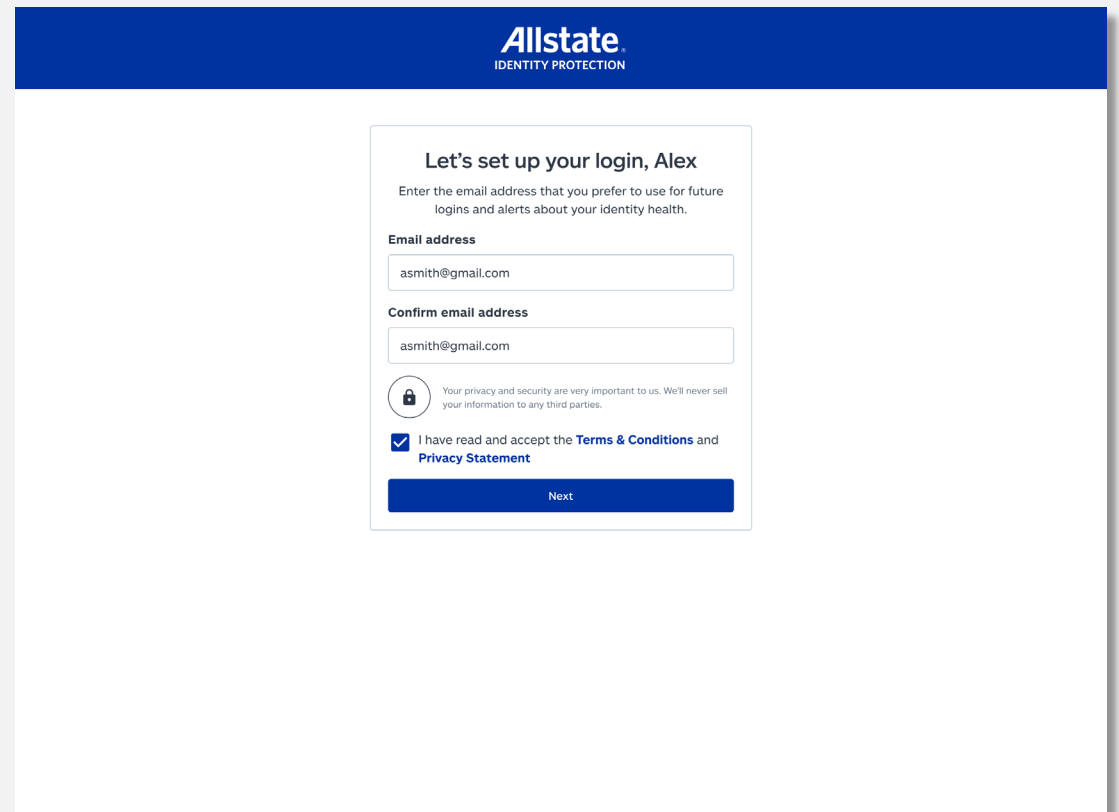
Within 24 to 48 hours of your effective date, you'll get a welcome email and/or text. Click a button in the email or tap the link in the text.

Step 1



Enter your personal email address and create a password to finish setting up your account.

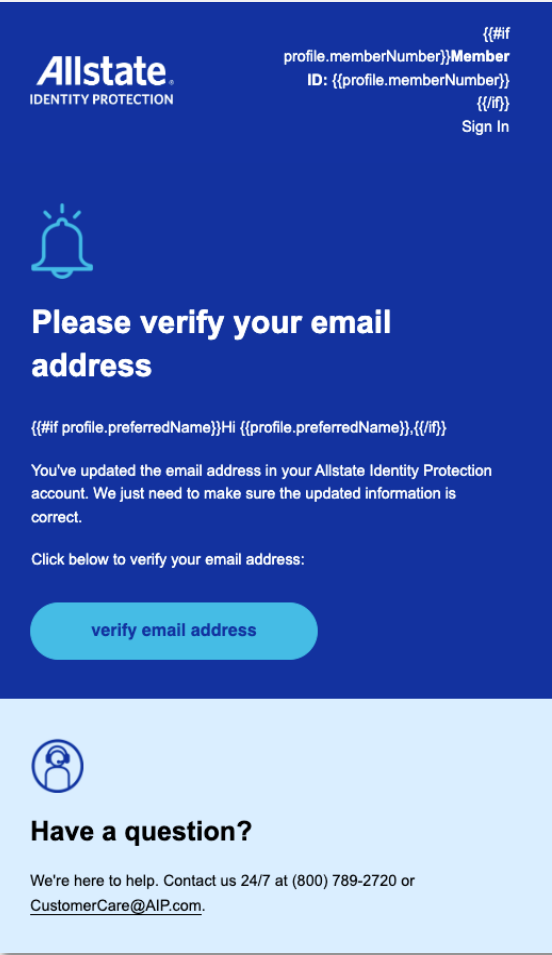
Step 2



getting started: your welcome email or text

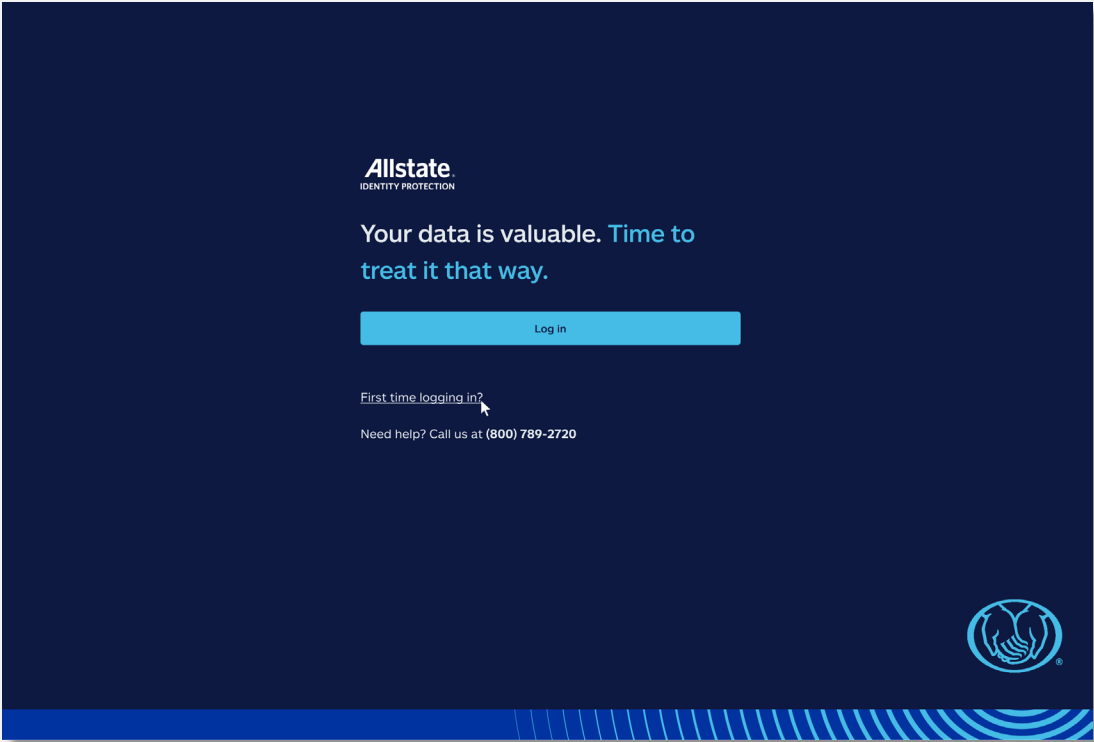
You'll receive a verification email at the address you entered. Click the button in the email.

Step 1



Enter the login credentials you created to access your portal dashboard.

Step 2



getting started: your welcome letter

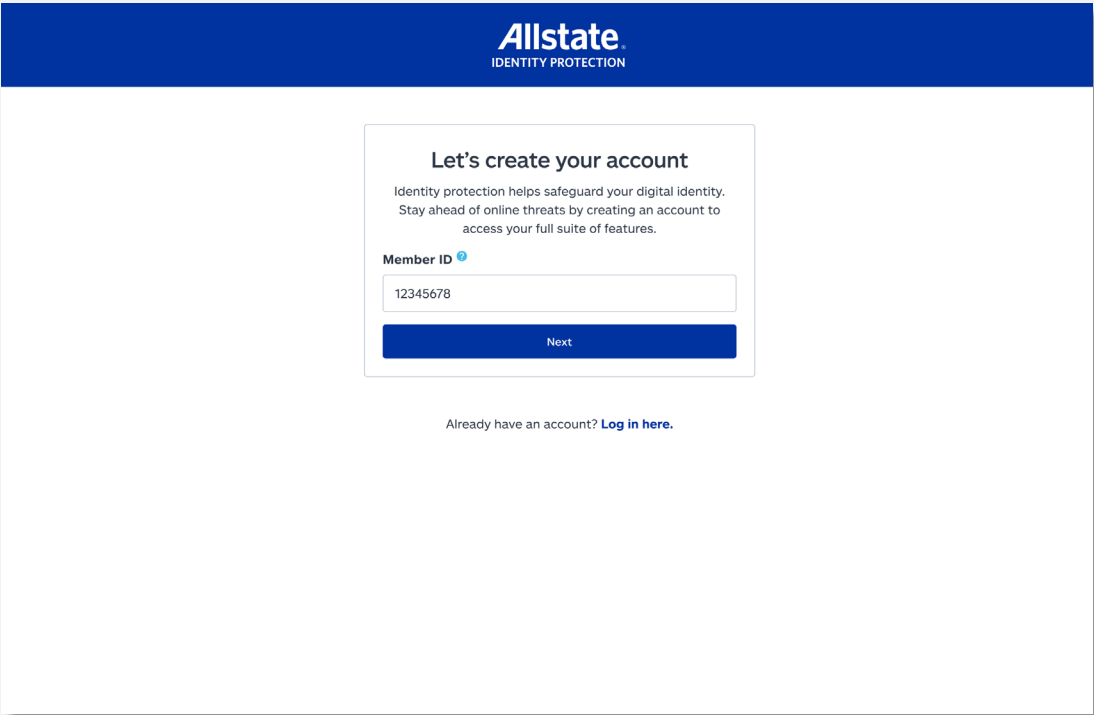
You may also receive a welcome letter by mail. It includes your Member ID and a link to activate your account.

Step 1



Type the link into your browser and enter your Member ID. Then, enter your personal email and create a password to finish setting up your account.

Step 2



view your portal dashboard

Your dashboard gives you a snapshot of your account and easy access to every feature included in your plan.

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Ad Blocker

Security Training

RECOVERY

Identity Restoration

Personal Coaching

Hi, Alex!

FAMILY

ASRSBSFS+

Protect your people. Share the coverage.

View family

DIGITAL FOOTPRINT

email@emailaddress.com

5 breaches

5 items

Add email address

View footprint

IDENTITY HEALTH

Your Identity Health Status is low risk

low riskat riskexposed

We haven't detected any threats to your identity. Looking to better protect yourself? See your personalized recommendations.

Learn more

ALERTS

ImprovedTrade05/11/2023

Credit Activity Alert
Compromised Email Address or Username04/29/2023

Social Media Alert
Compromised Email Address or Username07/07/2022

Digital Footprint Activity
Compromised Email Address or Username07/07/2022

Dark Web Monitoring Activity
Compromised Email Address or Username05/10/2022

Privacy Statement

Notice of Collection

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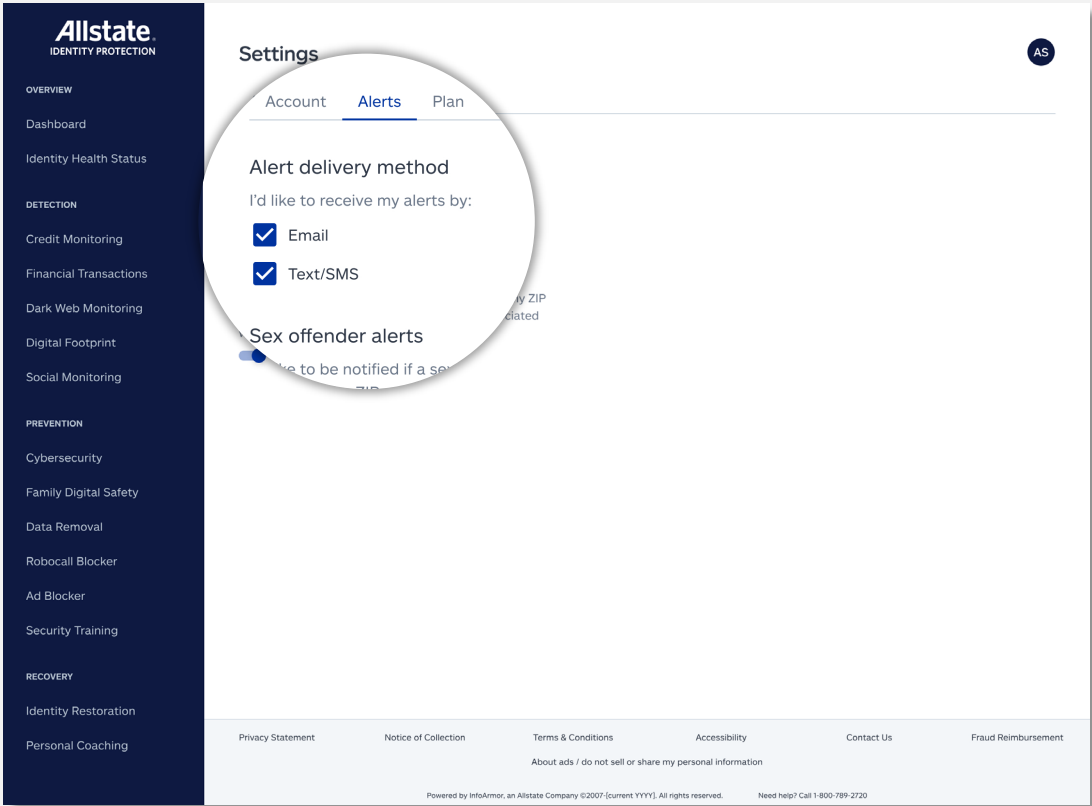
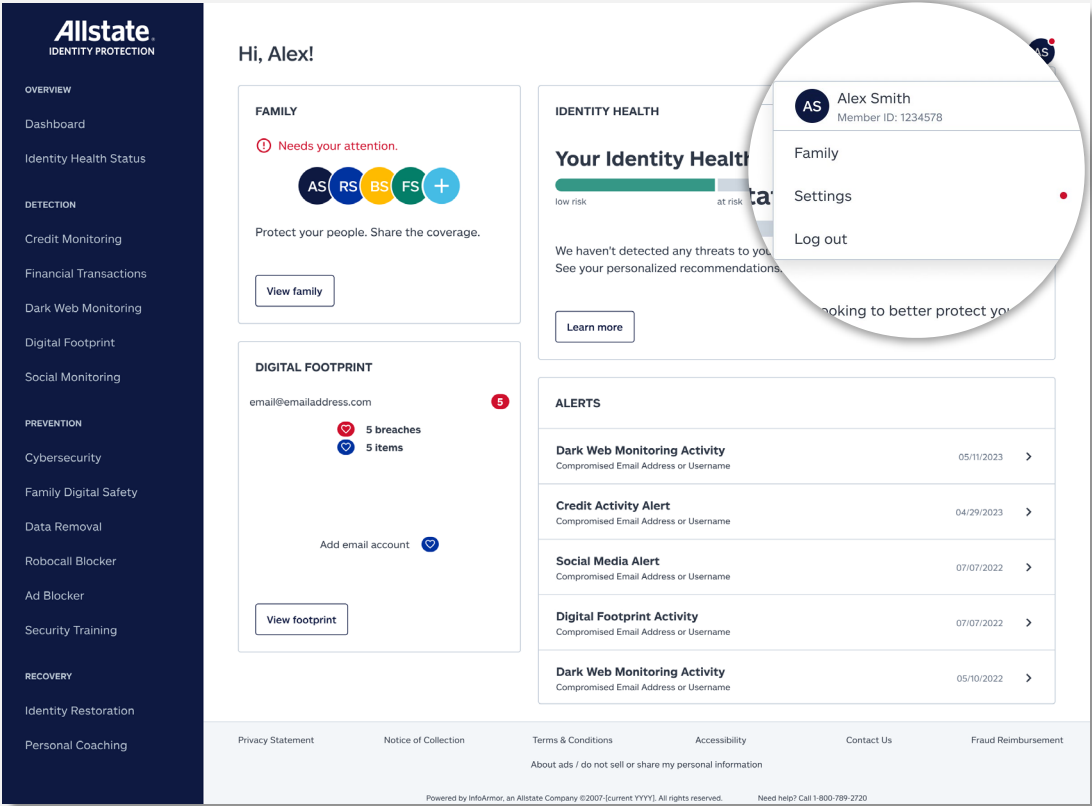
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customize your alert preferences

Click your profile icon with your initials in the top right corner.
Select "Settings."

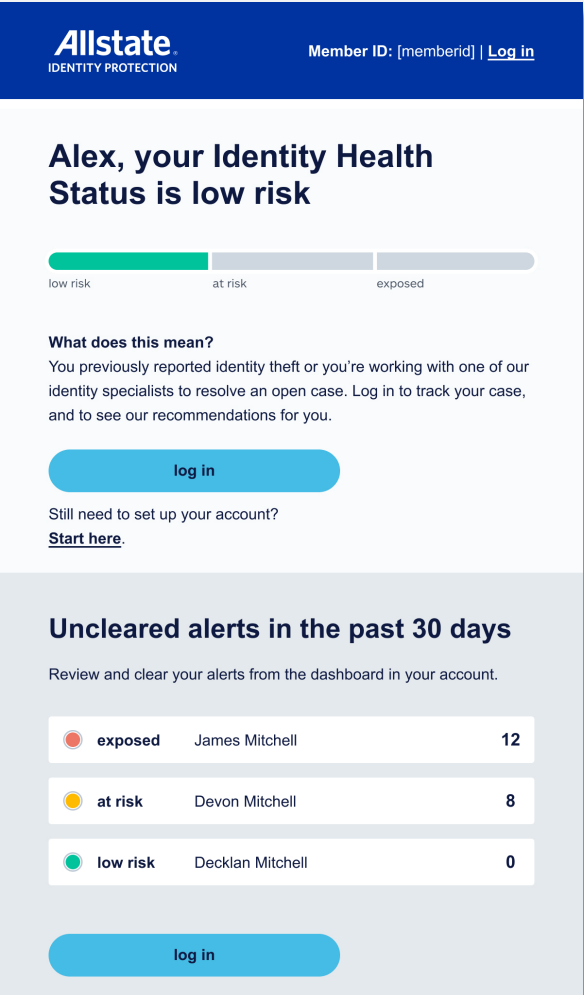
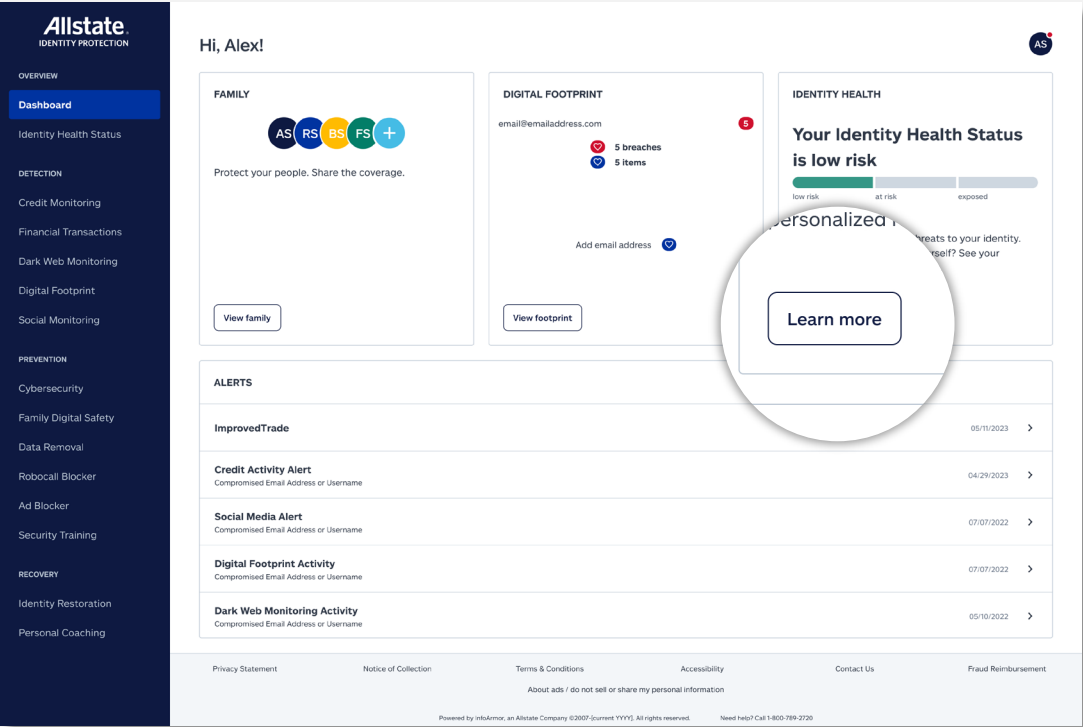
Within Settings, click “Alerts” and select how you'd like to receive notifications—email, text, or both.



see your Identity Health status

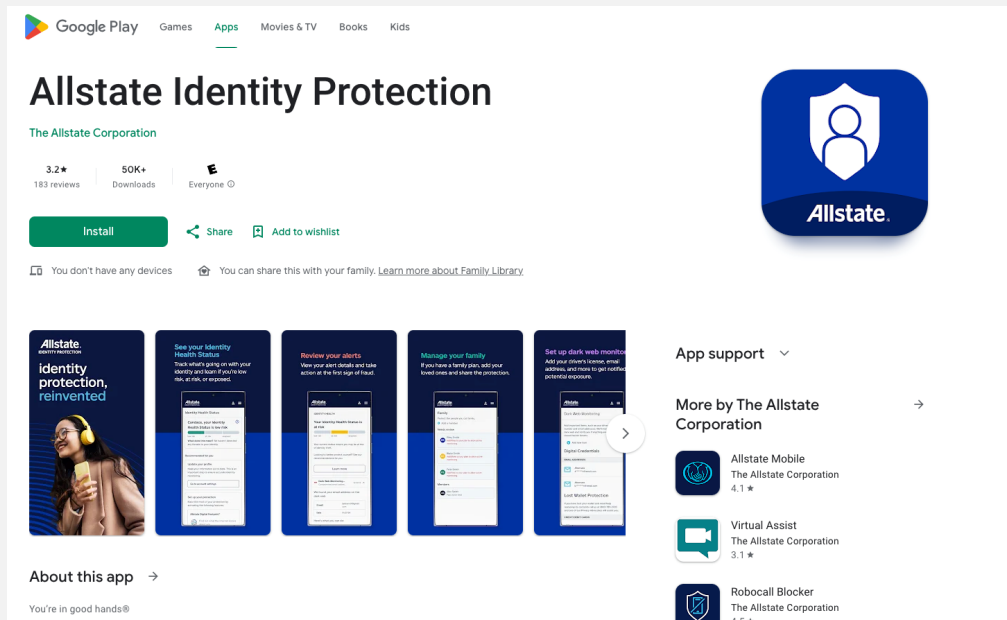
Click either the "Identity Health Status" menu item or the "Learn More" button directly on your dashboard.

You'll also receive an email each month with your updated status and additional account updates and resources.

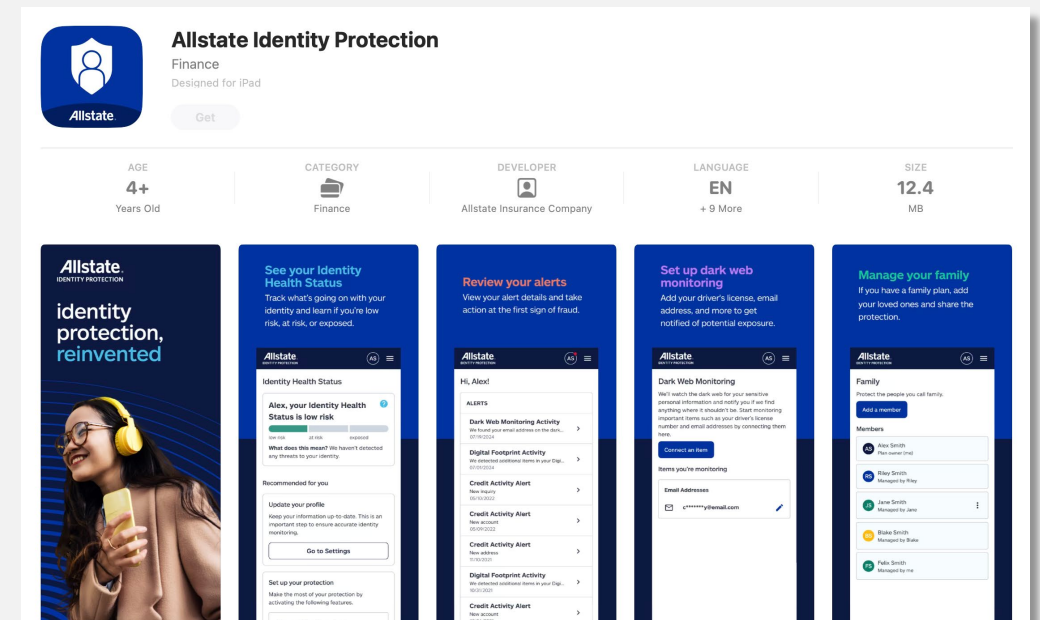


download the Allstate Identity Protection app

Whether you're at your desk or on the go, our online portal is ready for you. Access it via your desktop browser, mobile browser, or our user-friendly app. For on-the-go protection, our app lets you easily stay on top of your account, manage alerts, and more—all from your mobile device. Download the latest version anytime, available for both [iOS](#) and [Android](#).



Scan to download the Allstate Identity Protection app for Android

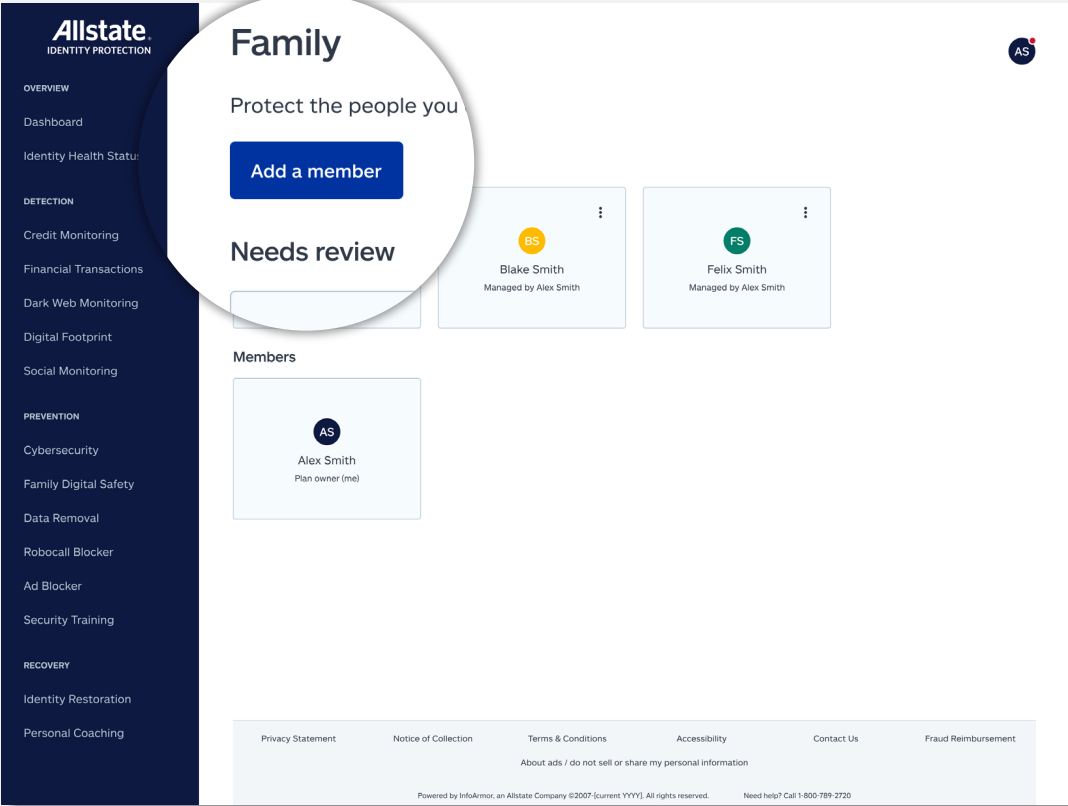
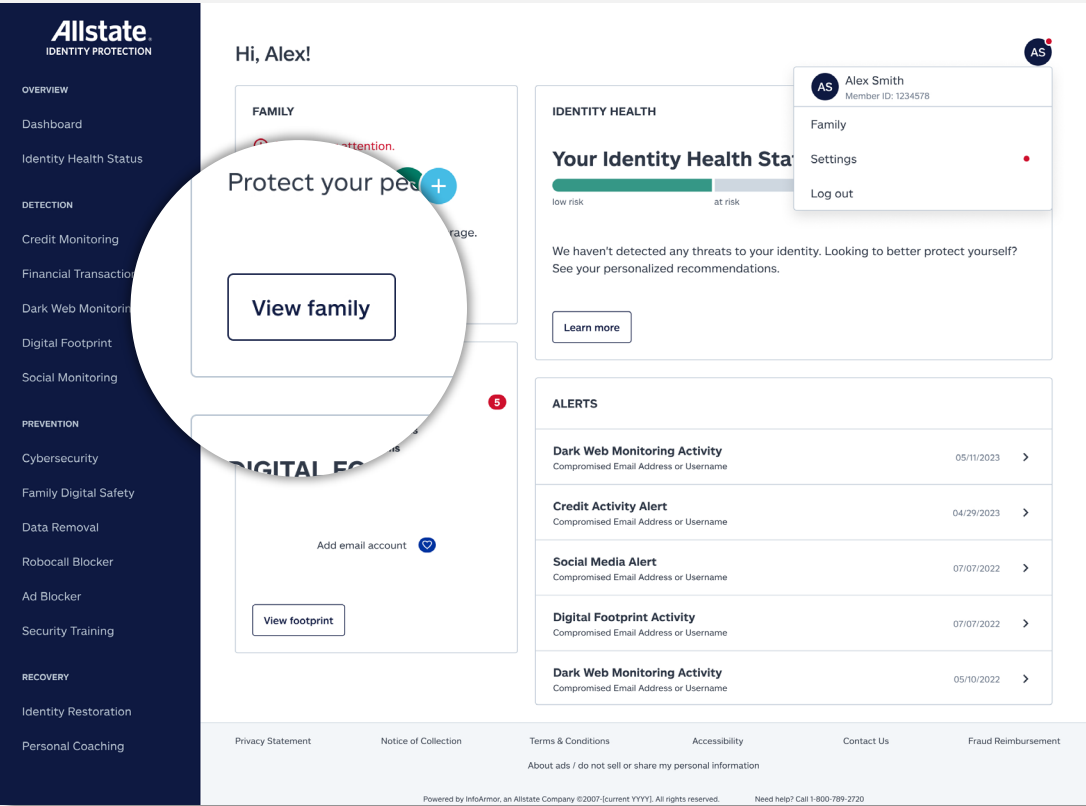


Scan to download the Allstate Identity Protection app for iOS

add or manage your family

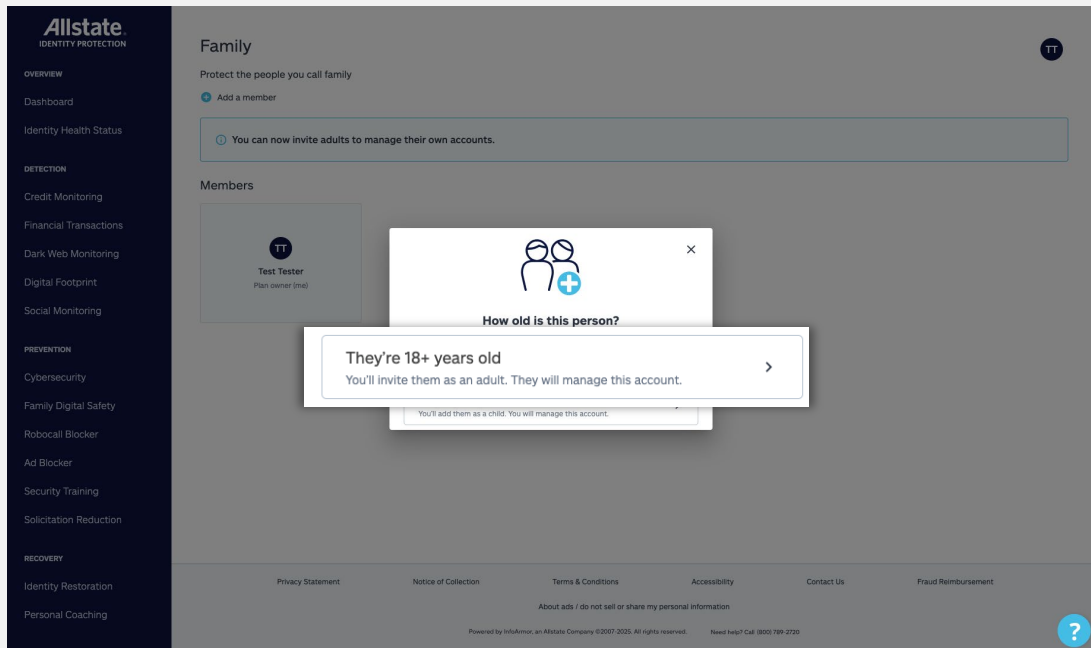
Click the “View Family” button on your account dashboard or click your profile icon with your initials in the top right corner and select “Family.”

To add a new family member, click “Add a member.” To view an existing family member, click their name under “Members.”

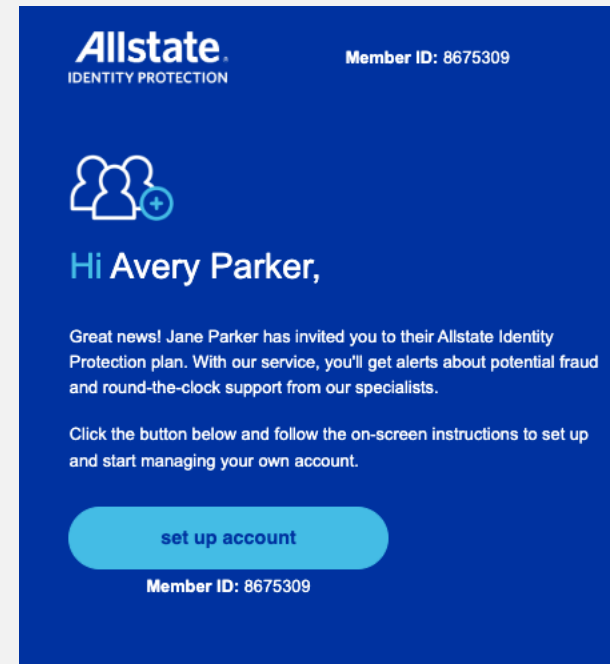


add adult family members

Once you click the "Add a member" button, select "They're 18+ years old" and enter their details to send them an invitation.



The invited family member will receive an email notification that they've been added to your plan and will need to complete their own account activation.



What happens next?

Once you've created your account, you'll have your own personal login, full control of our monitoring features, and access to view your account activity at any time.

add minor family members

Once you click the "Add a member" button, select "They're younger than 18" and enter their details. Going forward, you'll manage their account, receiving alerts and viewing activity directly in your portal.

The screenshot displays the Allstate Identity Protection portal interface. On the left is a dark sidebar with a menu. The main content area is titled 'Family' and includes a sub-header 'Protect the people you call family'. A button labeled '+ Add a member' is visible. A notification bar states: 'You can now invite adults to manage their own accounts.' Below this, a 'Members' section shows a card for 'Test Tester' (Plan owner (me)). A modal dialog is open, asking 'How old is this person?'. It has two options: 'They're 18+ years old' (which leads to inviting them as an adult) and 'They're younger than 18' (which leads to adding them as a child). The bottom of the page contains a footer with various links and a help icon.

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DETECTION

- Credit Monitoring
- Financial Transactions
- Dark Web Monitoring
- Digital Footprint
- Social Monitoring

PREVENTION

- Cybersecurity
- Family Digital Safety
- Robocall Blocker
- Ad Blocker
- Security Training
- Solicitation Reduction

RECOVERY

- Identity Restoration
- Personal Coaching

Family

Protect the people you call family

+ Add a member

You can now invite adults to manage their own accounts.

Members

Test Tester
Plan owner (me)

How old is this person?

They're 18+ years old
You'll invite them as an adult. They will manage this account.

They're younger than 18
You'll add them as a child. You will manage this account.

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track or manage your restoration case

To view past or current identity restoration cases and track the status of an active case, click the "Identity Restoration" menu item.

If you have an open restoration case, you can also schedule appointments and securely message your dedicated restoration specialist here.

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Identity Restoration

CASES

No active cases

You currently have no identity restoration cases open.

GUIDANCE

Could it be identity theft?

Let's figure it out together.

Start our survey

HISTORY

Description	Status	Date resolved	Restoration specialist
Account takeover	Resolved	00/00/00	Vera
Tax identity theft	Resolved	00/00/00	Felix
Financial identity theft	Unresolved	Contact us to reopen	

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Identity Restoration

Track your identity restoration case

Case opened

Researching

Documenting

Pending

Your restoration case is now open. We'll be in touch soon about next steps.

MESSAGES

Yep - I contacted Cool Bank right before I wrote to you and let them know I didn't request any of these changes. I he person I spoke to put a lock on my account and I should be alerted if any other changes are requested. I haven't locked my credit but will do that right now.

J

John

May 4, 2024 at 8:10 AM

Great! I'll starting digging into these a little more and reach out when we need to sync again. I've got everything I need from you for now and will let you know as soon as I have more information.

AS

You

May 4, 2024 at 1:02 PM

Thanks John

{John} will respond within 1-2 business days.

Write a message to {John}

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